

Bogus callers

Bogus callers are people who pretend to be someone they're not so that they can get into your house. They might pretend to be from the water, electricity or gas-board, council workers or police officers and although Lancashire is a pretty safe place, it is important that you take care over who you let in.

To stop it happening to you, follow the three simple tips below;

- **STOP** - Before you answer the door, stop and think if you are expecting anyone. Make sure your back door and any other doors leading outside are locked before you go to the front door.
- **CHAIN** - Open the door with the chain or door bar in place. A door bar or chain acts as a useful barrier when talking to unexpected callers. Talk through a window if you can.
- **CHECK** - Always ask for ID. Genuine callers will always have identification. If you are still uncertain, phone the organisation and confirm the person's identity. Genuine callers will be happy to wait.

Some companies also have password protection schemes where they will supply you with a password that only you and the caller will know.

Neighbourhood Watch Schemes are proven to reduce burglary and deter bogus callers. Visit www.neighbourhoodwatch.net or call 020 7772 3348 for more details.

If you are in any doubt do not let them in, keep everything locked, dial 999 and ask for the police.

Reporting bogus callers

If you think you have been a victim, report it to the police straight away. Give them a description of the caller and tell your neighbourhood watch co-ordinator or representative so they can warn others in the area.

If you would like a version of this leaflet in a larger text format, then please call on 01772 412262

જો તમારે આ માહિતી બીજી કોઈ ભાષામાં જોઈતી હોય તો, મહેરબાની કરી લેંકેશાયર ક્રિમસ્ટોપર્સ પર 01772 412262 નંબર પર સંપર્ક કરો.

यदि आपको यह जानकारी किसी दूसरी भाषा में चाहिए तो, कृपया लैंकेशायर क्रिस्टोपर्स का 01772 412262 नंबर पर संपर्क करें.

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਹ ਜਾਣਕਾਰੀ ਆਪਣੀ ਬੋਲੀ ਵਿਚ ਚਾਹੀਦੀ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਲੈਂਕਾਸ਼ਾਇਰ ਕ੍ਰਿਮਸਟੋਬਲਰੀ ਨਾਲ 01772 412262 ਤੇ ਸੰਪਰਕ ਕਰੋ।

کہ چرے تاسو ته دا معلومات په نورو ژبو کيسه پکار وی نو مهربانی اوکړئ او لنکاشائر کرسټیپلری سره په فون لمبر 01772 412262 باندے رابطہ اوکړئ۔

若你需要這些資料翻譯成其他語文，請致電 01772 412262 聯絡蘭開夏郡警隊。

اگر آپ ان معلومات کا ترجمہ کسی اور زبان میں چاہتے ہوں تو براہ مہربانی لکاشائر کرسٹیپلری سے 01772 412262 پر رابطہ قائم کریں۔



- Call Crimestoppers on 0800 555 111 to pass on information about crime
- All calls to Crimestoppers are anonymous
- Crimestoppers is a charity

To contact us:

visit our website:

www.lancashire.police.uk

for further information or for all non-emergency calls please ring:

Tel 0845 1253545



Keeping your home safe...

Crime is low in Lancashire...

Let's keep it that way



Burglary is at an all time low in Lancashire and has been for quite a few years. We'd like to keep it that way and have put together some tips for you that will help to keep your home extra safe.

For your home

You should;

- Fit burglar alarms that people can see and good outside lighting. Test them frequently to make sure they work.
- Fit key-operated locks to all windows.
- When you go out, always lock the door and close the windows - even if you are just going out for a short time.
- Fit dead locks to the doors and don't leave the keys where they can be seen or reached through the letter box - keep them out of sight.
- Make sure the side gate and shed are locked.
- Leave a light on in a room and remember to draw the curtains when you go out at night.
- Install security lights to light up the front porch and/or the garden.



Also think about;

- Marking important and expensive items with your postcode and house number using special security markers. Keep a record of the make, model and serial numbers of all electrical equipment.
- Cancel newspapers, milk etc when you are on holiday.
- Make sure callers to your home are genuine. Always ask for ID.
- Keep shrubs, hedges and large plants cut back. They can provide a screen for thieves to work behind.
- Buy home insurance. It's cheaper than paying out to replace any stolen possessions. Remember: if you don't lock your house, your insurance may not cover you.

For your shed or garage

Sometimes, we take a bit more care over our homes than our sheds, garages and outbuildings even though we might have valuable property stored inside them.

Always try to make sure your shed is in good condition and if it isn't, think about whether you should leave valuable items like lawn mowers, golf clubs and bicycles inside.

Never leave tools or ladders lying around the garden. Always store garden furniture or tools away in a secure place when they are not in use.

You could think about;

- Security marking your property in as many places as you can with your name and postcode.
- Taking photographs of valuable property because if the police recover them after a burglary, this will be proof that they are yours.
- Trying to secure items such as bicycles to the structure of the building or chain as many items together as possible, fastening the chain with a good quality padlock.
- Keeping shrubs, hedges and large plants cut back.
- Keeping your boundary fences, walls and gates in good repair
- Keeping an eye on your neighbour's property and encourage them to do the same for you. Report anything suspicious to the police.

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