



Specific Privacy Notice: Victim Care Lancashire

Introduction

This Privacy Notice has been created to make it easier for you to understand what personal data Victim Care Lancashire processes about you and how and why your data is processed by Victim Care Lancashire. Although Victim Care Lancashire is based within Lancashire Constabulary, the team work independently of investigating officers and other departments.

This Privacy Notice meets the requirements placed upon the Chief Constable of Lancashire Constabulary by the General Data Protection Regulation (Articles 13 and 14) in relation to general processing and the Data Protection Act 2018 (Section 44) in relation to law enforcement processing.

It should be read in conjunction with the force's general Privacy Notice which can be accessed from the home page of Lancashire Constabulary's internet site. This high-level Privacy Notice provides you with complete details of the rights you have relating to the personal data we hold about you now and any personal data we might collect about you in the future.

If you have received a hard copy of this Notice and do not have access to the internet but require a copy of the Lancashire Constabulary Privacy Notice, please contact the Lancashire Constabulary Data Protection Office (contact details below) and they will provide a copy to you.

For what purpose(s) is my personal data intended to be processed by Victim Care Lancashire?

To facilitate contact and to understand and assess any support needs.

What is Lancashire Constabulary's legal basis for processing my personal data?

Personal data processed by Lancashire Constabulary will rely upon the following lawful basis:

'Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller'

The public task relied upon to satisfy the Part 2, Chapter 2, Section 8 (c) condition that processing is necessary for the statutory functions of the Police is:

The Victims and Prisoners Act 2024 outlines that the "The victims' code must make provision for services which reflect the principles that victims require—

[...]

(b) access to services which support them (including, where appropriate, specialist services)"

The Article 9 condition relied upon to process special categories of personal data is (g) substantial public interest (with a basis in law). The applicable Part 2 of Schedule 1 condition further relied upon is 6. Statutory and government purposes.

What are the categories of personal data collected?

The personal data collected by Victim Care Lancashire will include:

- Name
- Address
- Date of Birth
- Telephone number
- Email address
- Crime classification
- Date of crime
- Location of crime
- Ethnicity
- Consent to share information

Will my personal data be used for automated decision-making, including profiling?

Personal data will not be used for automated decision making.

Who will my personal data be disclosed to by Victim Care Lancashire?

Victim Care Lancashire may refer you to other support agencies, and this will involve disclosing some of your personal data to the other agency, however this will only occur with your explicit consent.

Does Victim Care Lancashire intend to transfer my personal data out of the U.K. or to an international organisation and if so, what are the safeguards in place?

There is no intention to transfer data out of the UK.

If data is transferred out of the UK appropriate safeguards will be taken to comply with the requirements of UK GDPR.

How long will my personal data be retained by Victim Care Lancashire?

Victim Care Lancashire will only keep your information for as long as it is required to be retained. If you choose not to take up the offer of support, your data will be retained within the case management system for 3 years. If you choose to receive support from Victim Care Lancashire, your data will be retained for 6 years after case closure.

Your rights

Amongst other rights, you have a right to [request a copy](#) of personal information that Lancashire Constabulary holds about you.

Further details of all your rights can be found within the general Lancashire Constabulary [Privacy Notice](#) referred to above.

The person who determines the purpose and means by which your personal data is processed is:

Chief Constable of Lancashire Constabulary
Lancashire Constabulary HQ
Saunders Lane
Hutton
PR4 5SB

The contact details of Lancashire Constabulary's Data Protection Officer are:

The Data Protection Officer
Lancashire Constabulary
Police Headquarters
Saunders Lane
Hutton
PR4 5SB

Email: data.protection@lancashire.police.uk

If you wish to Complain

The Information Commissioner is the independent regulator responsible for enforcing the Data Protection Act and advising on privacy rights. The information Commissioner's Office contact details are as follows:

The Information Commissioner's Office can be contacted as follows:

Telephone: 0303 123 1113

Website: <https://ico.org.uk/make-a-complaint/>

Mail: The Information Commissioner's Office
Wycliffe House
Wilmslow
Cheshire
SK9 5AF